



Strategic Placemat – Our Top Priorities for FY25

Office of Administration

FY25 – updated 7/15/2024



VISION

Excellent customer service, every time.

FOCUS AREAS	Team Member Focus	Customer Focus	Culture of Excellence	Technology Solutions
STRATEGIC INITIATIVES	 Directly tied to Quarterly Pulse Survey (QPS) Results			
	1A. Talent Transformation Services Project: Implement the Talent Transformation Services Project to improve the team member experience. (Carla McDaniel-DOP)	2A. Capital Improvements Planning Unit: Implement and assist state consolidated agencies with their five-year plans. (Heather Vandeloecht-FMDC) 2B. Qualified Vendor List (QVL) Protocols: Develop guiding principles and best practices for QVL solicitations. (Karen Boeger-Purchasing) 2C. Enterprise Data Governance Model: Develop and establish a plan for an enterprise-wide data governance model for consolidated agencies. (Joe Kirby-ITSD) 2D. Anti-Fraud Capabilities: Enhance security by integrating anti-fraud capabilities into our most critical applications. (Gregory Colvin-ITSD)	3A. Security Program: Develop and implement an FMDC Security Program. (Brian Yansen-FMDC) 3B. Contract Performance: Develop and improve contract award performance metrics. (Karen Boeger-Purchasing) 3C. Diversity and Belonging: Implement plans that focus on creating a resilient and diverse workforce representative of the communities we serve through increased accessibility and opportunities. (Claudia Browner-OEO) 3D. Governor-Elect Agency Coordination: Develop a plan for the incoming administration with specific department information. (Tony Roberts-B&P)	4A. Surplus Property Online Catalog: Improve the way we serve our customers by partnering with ITSD to implement an online catalog. (Lee Ann Blythe-General Services) 4B. FMDC Ticketing System: Identify and launch a new ticketing system to track metrics and work orders statewide. (Brian Yansen-FMDC) 4C. MOVERS Transition for Purchasing: Transition solicitations to MOVERS and prepare for contract transition to MOVERS. (Karen Boeger-Purchasing) 4D. MOVERS Preparation: Identify existing business processes to review that will support the Human Capital Management development phase of the MOVERS project. (Melissa Theis & Sara Murphy-DOP)

OA placemat priorities have alignment and linkage to Governor's priorities as we serve all of state government to better serve our citizens

